

Register for this one-day workshop today!

Problem Solving and Decision Making

Date to be Determined
8:30 AM to 4:00 PM

Problem solving and decision making are core elements of all human activity that shape our lives and our organizations.

Every business accomplishment or failure, every opportunity seized or missed, originates from a decision someone made or failed to make.

This workshop explores principles, tools, best practices and case studies that will assist participants in advancing their problem solving and decision making skills and competencies.

It is geared toward all leaders employed in private or public organizations.



Presenter:
Pat Bolger,
MSc, BSc, CEA
35 years
leadership and
management
experience in industry,
government and
consulting.

TOPICS TO BE COVERED

- The Art & Science of Problem Solving & Decision Making
 - Perception, Beliefs, Mental Models and Paradigms
 - Focusing on the "Big Picture" (Vision, Mission and Values)
 - Choice Theory and the Importance of Meeting Needs
 - Decision Making Approaches
 - Framing Problems / Opportunities
 - Responsibility / Accountability / Coaching / Mentoring
 - Decision Obstacles, Biases and Victim Pathology
 - Why Decisions Fail - Why We Make Predictable Mistakes
 - Getting to the Root Cause of Problems
 - Constructive Dissent / Wisdom of Crowds / "Group Think"
 - Applying Innovation & Creative Thought
 - Teams / Collaboration / Multy-party Negotiation
 - Decision Making in Times of Conflict and Times of Crisis
 - Evidence-based Decision Making - System Approaches
- EXERCISES / CASE STUDIES**

Registration: \$250 + GST

Cost includes lunch and valuable binder containing workshop visuals and references.

Information / Registration:

Call Pat Bolger at (705) 471-8484 or email at pbolger@bolgerandassociates.com